



A copy of this form will be e-mailed to you. Paper copy available upon request via mail.

Sanity Loss PC
 Kaleb D. Tuimala
 P.O. Box 337
 N4173 Black Creek Rd.
 Chatham, MI 49816
 (906) 439 - 5914

Customer Information

Name:
Address:

Phone #:
Work Phone #:
E-mail:
Customer Number:

Computer Information

Computer Make:
Model:
Serial:
If repair is done in shop
Inventory Number:
If in shop only

Computer Condition

External condition of computer system before service.

Terms and Conditions

All terms and conditions are meant for the undersigned customer and must be agreed to before service will begin.

1. I understand that the estimated costs on this form are only estimates. I understand that the estimates can change at any time during the service and that the final fee may not reflect the price that is listed in this contract. I understand that I may or may not be contacted about an estimate change.
2. I understand that I agree to pay all final fees for the service of my computer. These fees include travel, labor, and part fees. If I don't pay Sanity Loss PC will hold onto my computer until I pay all final fees.
3. I understand that Travel Fees paid are sufficient for the duration of the service request unless an excess amount of traveling is required. I understand that Sanity Loss PC reserves the right to charge additional Travel Fees when necessary.
4. I understand that I must show proof of being a school, non-profit organization, clergyman, or being in service to the church before any discount stated on this contract will be applied to my final bill.
5. I understand that once this form is signed I will not be able to receive any discount on my final bill unless I have first proven eligibility for a discount before signing this form.
6. I understand that when this form is signed a Service Request is finalized. If I desire to add additional services to my order I will have to fill out another Service Request. Sanity Loss PC reserves the right to decide whether a new Service Request needs to be made or if the current Service Request may be modified.
7. I understand that I must pay for any parts that will be needed for the repair before work will begin. All other labor fees may be paid for after work is completed in accord with the rest of these terms and conditions.
8. I understand that it is my responsibility to back up all data on my computer before it is serviced by Sanity Loss PC, any of its workers, or contractors. The afore mentioned will not be responsible for any corruption or loss of data.
9. I understand that when I give Sanity Loss PC a computer to be serviced it is my responsibility to remove all CDs, DVDs, Floppy Disks, memory sticks, or any other form of media from the computer.
10. I understand that Sanity Loss PC, any of its workers or contractors can not be held responsible under any circumstances for any loss, alterations or corruption to any data, software, information, files, compact disks, floppy disks, laser disks, DVDs, or any other form of media.
11. I understand that Sanity Loss PC, any of its workers or contractors will repair any defects that are apparent unless otherwise requested.
12. I understand that the external condition of my computer listed on this contract is the condition it was in before service began and that Sanity Loss PC, any of its workers, or contractors can not be held responsible for external conditions contrary to the description on this contract.
13. I understand that Sanity Loss PC, any of its workers or contractors can not be held responsible for electric static discharge (ESD) damage to any computer components or accessories.
14. I understand that Sanity Loss PC, any of its workers or contractors can not be held responsible for any electrical damages to computer components or accessories by lightning, faulty wiring, or personal fault.
15. I understand that Sanity Loss PC, any of its workers or contractors can not be held responsible for damages that are coined an act of God. For example: fire, water, or accidental damage.
16. Replacement parts will be new or rebuilt parts that meet factory standards and specifications.
17. Sanity Loss PC will strive to meet the estimated time of completion. However it might change. If it changes you will be notified. We reserve the right not to complete a job by the estimated time for what ever circumstances.
18. I understand that under certain circumstances services to a computer may not be able to be completed. If this happens I will be responsible for paying all fees and charges up to that point.
19. I understand that it is my right as the customer to order a stop to all work done on my computer. However, it is still my responsibility to pay for all fees and charges up to that point.
20. I understand that if I do not sign the post-service contract after service is completed that Sanity Loss PC will hold onto my computer until I sign the post-service contract.
21. I understand that by signing a corresponding form slip I am signing this form and my signature will be digitally transferred to this form.

Service Conditions

Travel Fee:
Estimated Labor:
Estimated Parts:
Total:

Estimated Time:

Rates

Repair: \$15.00 every 30 minutes
 Consultation: \$15.00 every 30 minutes
 Discounts:
 Schools receive an automatic 10% discount on all labor.
 Non-Profit Organizations receive an automatic 15% discount on all labor.

Clergy or anyone in service to the church also receive this discount

Agreed Upon Service(s)

A brief detailed description of services, and conditions of those services, to be completed.

Predefined Services

Found on website: <http://www.sanityloss.com/pc/>

Custom Services

Describe in brief detail.

Additional Service Conditions

Customer Signature: _____

Date: _____

By signing this form, or form slip # _____, you agree to all information stated on this form. THIS IS A LEGAL BINDING CONTRACT